STATE OF SOUTH CAROLING (Caption of Case) Request for Certification of the UService Funds Pursuant to 47 C.F. Telecommunications Act Section Communications Commission CO (2013); and Annual Reports for E) (se of Universal (R. 54.314 and (254(e), Federal (C) Docket No. 96-45 ()		BEFORE SERVICE SOUTH CA COVER S	COMMISSION AROLINA HEET
(Please type or print)		SC Bar Number:		
Submitted by: Mark Lammert		Telephone:	407-260-1	011
Address: 740 Florida Central P	arkway Suite 2028	Fax:	407-260-1	033
Longwood, FL 3275	0	Other:		
			ry@csilongw	vood.com
Emergency Relief demanded i	CKETING INFORMAT	ΓΙΟΝ (Check all the quest for item to be be ditiously	nat apply)	Commission's Agenda
INDUSTRY (Check one)	NATUR	E OF ACTION (C	heck all tha	at apply)
☐ Electric	Affidavit	Letter		Request
Electric/Gas	Agreement	Memorandum		Request for Certification
Electric/Telecommunications	Answer	☐ Motion		Request for Investigation
Electric/Water	Appellate Review	Objection		Resale Agreement
Electric/Water/Telecom.	Application	Petition		Resale Amendment
Electric/Water/Sewer	Brief	Petition for Recon	isideration	Reservation Letter
Gas	Certificate	Petition for Rulen	naking	Response
Railroad	Comments	Petition for Rule to	Show Cause	Response to Discovery
Sewer	Complaint	Petition to Interve	ne	Return to Petition
▼ Telecommunications	Consent Order	Petition to Intervene	Out of Time	Stipulation
Transportation	Discovery	Prefiled Testimon	•	Subpoena
Water	Exhibit	Promotion		Tariff
☐ Water/Sewer	Expedited Consideration	Proposed Order	÷4	Other:
Administrative Matter	Interconnection Agreement	Protest	•	Tariff Other:
Other:	Interconnection Amendment	_	ıvit	
	Late-Filed Exhibit	Report Reset Form		MAIL/DMS

407-260-1011 • 407-260-1033/fax • mark@csilongwood.com • 740 Florida Central Pkwy., Ste. 2028, Longwood, FL 32750

October 14, 2013

Jocelyn Boyd, Chief Clerk of the Commission Public Service Commission of South Carolina Synergy Business Park, Saluda Building 101 Executive Center Drive Columbia, SC 29210

RE: Docket No. 2013-14-C – Lifeline Certification on FCC Form 481 – Carrier Annual Reporting Data Collection Form on behalf of Telrite Corporation d/b/a Life Wireless

Dear Ms. Boyd,

Pursuant to FCC requirements under 47 C.F.R. § 54.422, enclosed please find for filing in the above-referenced docket a copy of Telrite Corporation d/b/a Life Wireless' FCC Form 481 – Carrier Annual Reporting Data Collection Form.

An extra copy of this letter is enclosed to be date-stamped and returned to us in the self- addressed, postage-paid envelope.

If you have any questions regarding this filing, please contact me at (407) 260-1011 or regulatory@csilongwood.com.

Respectfully submitted,

Mark Lammert Attorney-in-Fact

Telrite Corporation d/b/a Life Wireless

	n 481 - Carrier Annual Reporting lection Form	FCC Form 481 OMB Control No July 2013	5, 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	249021	
	Study Area Name	Telrite Corporation	
	Program Year	2014	
<030>	Contact Name: Person USAC should contact with questions about this data	Mark Lammert	
<035>	Contact Telephone Number: Number of the person identified in data line <030	407-260-1011 0>	
	Contact Email Address: Email of the person identified in data line <030>	regulatory@csilongwood.com	
ANNUA	L REPORTING FOR ALL CARRIERS		S4.313 S4.422 Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	
<200> <210>	Outage Reporting (voice)	(complete attached worksheet) if no outages to report	
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	(attach descriptive document)	
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (void Fixed Mobile Number of Complaints per 1,000 customers (brown Fixed Mobile Mobile		
<500> <510> <600> <610> <700> <710> <800> <1000: <10100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <11100: <1110	Service Quality Standards & Consumer Protection Functionality in Emergency Situations Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)?	(check to indicate certification) (attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (if yes, complete attached worksheet) (check to indicate certification) (attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet)	
<2000 <2005		onal Documentation Worksheet n Price Cap Local Exchange Carriers (check to indicate certification) (complete attached worksheet)	
<3000 <3005		ional Documentation Worksheet (check to indicate certification) (complete attached worksheet)	

(100) Se Data Co	(100) Service Quality Improvement Reporting OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	249021
<010>	Study Area Code
<015>	Study Area Name
<020>	Program Year
<030>	Contact Name - Person USAC should contact regarding this data Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030> 407-260-1011
<039>	Contact Email Address - Email Address of person identified in data line <030> regulatory@csilongwood.com
<110>	Has your company received its ETC certification from the FCC?
<111>	If your answer to Line <110> is yes, do you have an existing $\S54.202(a)$ "5 year plan" filed with the FCC?
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.
	Name of Attached Document (.pdf)
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.
<113>	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received
<115>	How (USF)was used to improve service coverage
<117>	How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.

1905 Study Area Superation	(200) Ser	(200) Service Outage Reporting (Voice)	leporting (Volk	e)						,,,	403		
Study Aces Code 2-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	Data Coll	lection Form								NO 3	18 Control No. 3060-	0986/OMB Control N	o. 3060-0819
Study Area Same										yını	CTOT		
Figure New Name	<010>	Study Area Co	ode				249021						
Program Year	<015>	Study Area N	ame				Telrite Corporati	no					
Contact Name - Person USAC Should contact regarding this data line - G30 - 40 - 70 - 50 - 101 1 Contact Name - Person USAC Should contact regarding this data line - G30 - 40 - 70 - 50 - 101 1 Contact Name - Person Identified in data line - G30 - 70 - 70 - 101 1 Contact Name - Person Identified in data line - G30 - 70 - 50 - 101 1 Contact Tenil Address - Email Address - Family and Reference Address - Family address - Family address - Person Identified in data line - G30 - 70 - 70 - 70 - 70 - 70 - 70 - 70 -	<020>	Program Yea					2014						
Contact Enail Address - Finail Address -	<030>	Contact Nam	e - Person USAC	should contac	t regarding this		Mark Lammert						
Contact Email Address - Email Address of person identified in data line 4030 regulatory acets ANORS Number Outage Start Outage Start Outage End Outage E	<035>	Contact Tele	shone Number	- Number of pe	rson identified	in data line <0.	30> 407-260-1011						
NORS Reference Outage Start Outage Start Outage End Time Outage End Time Outage End Time Outage End	<039>	Contact Emai	Address - Ema	il Address of pe	erson identified	in data line <0	130> regulatory@csi	longwood.com					
Note Color	ę.		:	:							5		
e Outage Start Outage Find Outage End Time Date Time Date Time Date Time Customers Affected Total Number of Customers Affected Total Number of Customers Affected Total Number of Customers Affected Description (Check Study Areas Customers (Yes / No) all that apply) (Yes / No) See affached See affached See affached See affached See affached	<2220>	¢eγ	\$	\$\$	ŝ	404>	<c1></c1>	<c2></c2>	\$	<e></e>	\$	<8>	¢
Date Time Customers Affected Total Number of Affected Description (Check Study Areas Customers (Yes / No) all that apply) (Yes / No) Customers (Yes / No) all that apply) (Yes / No) all that apply) (Yes / No) all that apply (Yes / No) all that apply) (Yes / No) all that apply (Yes / No) (Yes / No) all that apply (Y		Reference	Outage Start	Outage Start		Outage End	Number of		911 Facilities	Service Outage	Did This Outage Affect Multiple		
		Number	Date	Time	Date	Time	Customers Affected		Affected (Yes / No)	Description (Check	Study Areas	Service Outage	Preventative
- See attached - See attached										1	(2011)	Nesolation.	riocedures
See attached Worksheet													
See attached worksheet													
See attached worksheet													
- See attached worksheet													
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worksheet								Chootto oo	7				
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							δM	rksheet					

No. 3060-0819							4	Usage Allowance crition Taken When hit Reached {select}																		
/OMB Control							cd4>	` 5																	-	
FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013							< 63 >	Usage Allowance (GB)																		
							<d2></d2>	Broadband Service - Upload Speed (Mbps)																		
							<1>>	Broadband Service - Download Speed (Mbps)																		
						gwood.com	0	Total Rate and Fees											de de la companya de							
	11	Telrite Corporation		Mark Lammert	407-260-1011	regulatory@csilongwood.com	4₽>	State Regulated Fees						See attached	worksheet											
	249021	Telr	2014		a line <030>	il	40>	Residential Rate						Se	work											
				Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030>	<92>	Exchange (ILEC)																		
(710) Broadband Price Offerings Data Collection Form	<010> Study Area Code	<015> Study Area Name	<020> Program Year	Contact Name - Person USA	Contact Telephone Number	Contact Email Address - Em.	41 >	State																		
(710) Broadband Pric Data Collection Form	<010>	<015> 5	<020>	<030>		<039>	<711>		1	L		ř	 1	.1	•	*	•	•		•	-	•	•			•

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013										<\$65	Doing Business As Company or Brand Designation		ksheet										_
						ongwood.com				<32>	SAC		See attached worksheet										
(800) Operating Companies Data Collection Form	Study Area Code		Program Year	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030> 407-260-1011	<039> Contact Email Address - Email Address of person identified in data line <030> regulatory@csilongwood.com	Reporting Carrier Telrite Corporation	ı			Affiliates		the east										-
(800) O ₁ Data Co	<010>	<015>	<020>	<030>	<035>		<810>	<811>	<812>	<813>													

(900) Tril Data Coll	(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3 July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	249021	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert	
<032>	Contact Telephone Number - Number of person identified in data line <030>	<030> 407-260-1011	a de la companya de
<039>	Contact Email Address - Email Address of person identified in data line <030>	<030> regulatory@csilongwood.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation		
		Name of Attached Document (.pdf)	
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:		
		Select (Yes,No,	
		NA)	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;		
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>			
<925>	Compliance with Land Use permitting requirements		
<927>			
<878>			
<929>	Compliance with Tribal Business and Licensing requirements.		

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013											
	249021	Telrite Corporation	2014	Mark Lammert	407-260-1011	l . l					
					a line <030>	ta line <030>					
(1100) No Terrestrial Backhaul Reporting Data Collection Form	Study Area Code	Study Area Name	- 1	- 1	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)			
(1100) N Data Col	<010>	<015>	<020>	<030>	<035>	<039>	<1120>	<1130>			

3000	(3000) Rate Of Return Carrier Additional Documentation		FCC form 481
3	economical and a second		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 249021		
<015>	Study Area Name Telrite	Telrite Cornoration	
<020>	Program Year		
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert	
\$ 620	Contact Telephone Number - Number of person identified in data line <030>	407-260-1011	
ACON .	Contact Email Address - Email Address of person identified in data line <030>	requlatory@csilongwood.com	
CHECK	CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.	i its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the f CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.	s compliance with the financial reporting requirements set forth in 47 had below is accurate.
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.3.13(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	Name of Attached Document Listing Required Information	
(3014)	Type, decompany at makery neturn NAN Cartre (4V. LH § 24.3.13[1][2]). If Yes, decoylut company flie the RUS annual report. Please check these boxes to confirm that the attached PDF, on line 30.17, Contains the required information pursuant to § 54.3.33(f)[2] compliance		(Yes/No)
(3015)	requires. Telectronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3104. Is vour company audiaed?	Name of Attached Document Listing Required Information	
			(Yes/No)
(3019)	Ether a copy of their audited financial statement, or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),		
(3022)	Composition of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3023)	Borrowers, Underlying information subjected to a review by an independent certified		ſ
(3024)	public accountant Underlying information subjected to an officer certification.][
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		1
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

DECEMBER 1870 (1970)	tion - Reporting Carr lection Form	$x\in G$, which is the G	CC Form 481 DMB Control No. 3060-0986/OMB Control No. 3060-0819 uly 2013
<010>	Study Area Code	249021	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2014	
<030>	Contact Name - Pers	on USAC should contact regarding this data Mark Lammert	
<035>	Contact Telephone N	lumber - Number of person identified in data line <030> 407-260-1011	
<039>	Contact Email Addre	ss - Email Address of person identified in data line <030> regulatory@csilongwood	. com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilit reciplents; and, to the best of my knowledge, the information repor	iles include ensuring the accuracy of the annual reporting requirements for universal service support ted on this form and in any attachments is accurate.
Name of Reporting Carrier: Telrite Corporation	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 10/03/2013
Printed name of Authorized Officer: Kelly Jesel	
Title or position of Authorized Officer: CFO	
Telephone number of Authorized Officer: 678-202-1294	
Study Area Code of Reporting Carrier: 24 90 21	Filing Due Date for this form: 10/15/2013

Data Coll	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	249021
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2014
<030>	Contact Name - Perso	n USAC should contact regarding this data Mark Lammert
<035>	Contact Telephone Nu	mber - Number of person identified in data line <030> 407-260-1011
<039>	Contact Email Address	- Email Address of person identified in data line <030> regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)			
Date:			
Filing Due Date for this form:			
i			

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.			
Name of Authorized Agent or Employee of Agent:			
Signature of Authorized Agent or Employee of Agent:		Date:	
Printed name of Authorized Agent or Employee of Agent:			
Title or position of Authorized Agent or Employee of Agent	t		
Telephone number of Authorized Agent or Employee of Ag	gent:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		

Attachments



FCC Form 481

Section 500 – Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. Telrite Corporation d/b/a Life Wireless (Telrite) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

- 1. Telrite discloses rates and terms of service to customers at the time service is initiated. These same terms and conditions are posted on Telrite's website at www.lifewireless.com.
- 2. Telrite provides service availability information on their website at www.lifewireless.com.
- 3. Telrite provides contract terms to subscribers when they initiate or change service. These same terms are provided to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
- 4. Telrite's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued usage and eligibility in the program.
- 5. Telrite provides disclosures, minutes included in Lifeline plans, expiration of rollover minutes, availability of service, and cost for additional minutes in published Lifeline advertising materials.
- 6. Telrite customers are provided options if they exceed the number of minutes provided in their Lifeline plan. If at any time a customer purchases additional minutes, charges and plan options are available on the company website at www.lifewireless.com.
- 7. Telrite's toll-free customer service number is 888-543-3620. Customers may also dial 611 from their Life Wireless handset to reach customer service free of charge or by contacting Telrite via email at info@lifewireless.com. This information is provided in the terms of service and on the company website and in all information provided to subscribers.
- 8. Telrite responds to all consumer inquiries and complaints received from government agencies within 30 days.
- 9. Telrite has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.
- 10. Telrite has available to Lifeline customers an online portal where customers can check their balances and purchase additional minutes.



FCC Form 481 Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since Telrite Corporation d/b/a Life Wireless (Telrite) is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

Telrite, along with their underlying carriers, have created back-up systems to ensure functionality in the event of a loss of power or network functionality. Telrite maintains its own diesel-powered backup generator at their switching facility in Georgia. All systems within the facility are implemented on redundant servers, each with redundant data network and power.